

Prescription Refill Policy

If you need a prescription refill please call your pharmacy first. Many times there are additional refills patients are unaware of. The Fort Collins Skin Clinic requires 48 hours to process all prescription refill requests. If a prescription needs a prior authorization from an insurance company it will be handled in a timely manner. All insurance companies vary in the length of time it takes to process authorizations.

Our office will not refill a prescription for a patient who has not been seen in the last year. It is not appropriate to refill prescriptions for patients who have not had adequate follow up visits. It is important for our providers to be able to monitor patient progress and use of medication.

We appreciate your cooperation and understanding regarding our prescription policies.